ASTON MARINA REWARDS
Terms & Conditions

- These terms and conditions, in conjunction with the privacy policy, are applicable across the entire Aston Marina Rewards scheme and any participation is considered as acceptance. Additional terms and conditions may be in place for optional elements of the scheme. Members participating in the optional elements of the scheme will be considered as having accepted the additional terms and conditions.

- Aston Marina Ltd. may, at any time, terminate the scheme, alter or amend the conditions of operation of the scheme.

- All members of the scheme must be a resident in the UK and aged 18 years or over.

- Members are only entitled to one Rewards account each. Aston Marina Ltd. reserves the right to refuse, merge or close additional accounts at any time.

- Members must register their personal details and keep Aston Marina Ltd. informed of any changes. Aston Marina cannot be held responsible for any loss of points or vouchers incurred as a result of out-of-date personal information. New accounts that are not registered within 12 months of first being used and accounts with out-of-date details that have not been updated for 12 months will be removed and any points or vouchers forfeited.

- The Rewards account is not transferable, cannot be copied and can only be used by the member who is named and registered for the card.

- Rewards remain the responsibility of the member, as do any security details relating to the account. Aston Marina Ltd. cannot be held responsible for any loss arising from the member failing to ensure the safe-keeping of these items.

- Aston Marina Ltd. may decline to issue, withdraw or cancel Rewards accounts, vouchers and points, in whatever form, and / or remove a member from the scheme at any time where there is reasonable belief of:
    - any abuse or attempted abuse of the scheme
    - any breach or attempted breach of these terms and conditions and / or those relating to the optional elements of the scheme
    - any behaviour relating to Rewards or Aston Marina Ltd. that involves theft, misconduct, abusive or offensive behaviour, or supplying false or misleading information.

- Rewards can only be used for purchases from Aston Marina Ltd.

- Reward accounts, points and vouchers cannot be transferred, bought, sold or in any way traded.

- Rewards must be redeemed in full in a single transaction and cannot be partially redeemed. Where the value of a reward exceeds the total value of the qualifying purchase, the full voucher value will be deducted, and any unused balance will be forfeited. No change, credit or remaining balance will be issued or carried forward.

  For example, if a member uses a £5 reward voucher against a £4 purchase, the full £5 voucher will be redeemed, and the remaining £1 will be forfeited.

- Members who do not collect any points for 12 months may be removed from the scheme and will need to reapply for new membership should they wish to re-join.

- Members can choose to leave the scheme at any time. By leaving the scheme members forfeit the right to any points or vouchers already accrued or issued.

- Members must present their QR code or phone number at the time of payment in order to collect points for a transaction. Rewards cannot usually be added retrospectively if the account was not present at the time of purchase.

- To be awarded points, members must spend above a certain amount on qualifying products in a single transaction. The number of points awarded may change and will vary depending on the products bought, the amount spent and where the transaction takes place.

- Where points can be collected with partners further terms and conditions may apply.

- Points will not be awarded for non-qualifying products including mooring fees, fuel of any kind, electricity cards, coal, gas, logs, washing & drying tokens or workshop fees of any kind. Other products may also be excluded from the scheme at the discretion of Aston Marina Ltd.

- Aston Marina Ltd. may set a limit on the number of times points may be awarded for promotional items on which additional points are available. Individual promotions may have different limits as communicated in their purchase conditions. Any participation in promotional offers above and beyond what could objectively be considered consumer behaviour or personal use may be considered as abuse of the scheme.

- Aston Marina Ltd. is entitled to remove points at any time if products are returned for any reason and a full or partial refund of the purchase price is given. This also applies to the exchange of products, unless the exchange is for products with an equivalent points value.

- Points awarded at the time of the transaction or vouchers already issued may be removed or cancelled if Aston Marina Ltd. determines that the points were collected in breach of these terms and conditions or were awarded in error. For the avoidance of doubt, any advice or actions of our staff that is contrary to these terms and conditions will not have the effect of changing these terms and conditions.

- Points have no value until converted into vouchers at the end of the collection period.

- Aston Marina Ltd. is under no obligation to award points for any reason outside of qualifying transactions.

- Rewards are calculated on the final amount paid after any discounts, offers, vouchers or promotions have been applied, excluding tips, service charge and other non-eligible items.

- The promoter of Aston Marina Rewards is Aston Marina Limited, Lichfield Road, Stone, ST15 8QU.

- These terms and conditions replace all previous versions, are correct as of September 2026 and shall be governed by and construed in accordance with the laws of England, and any disputes will be decided only by the English courts. Aston Marina Ltd. reserves the right to change these, at any time, on reasonable notice for legal, regulatory, business or policy reasons. Members who continue to participate in the scheme following such a change will be considered to have accepted the updated terms and conditions.

- A person who is not a party to these terms and conditions shall have no right under the Contract (Rights of Third Parties) Act 1999 to enforce any term of these terms and conditions, but this shall not affect any right or remedy of a third party which exists or is available apart from that Act.

- Due to printing lead times, the terms and conditions in store may not reflect the most recent changes. These are the most up-to-date terms and conditions.

- Where indicated, further information can be found online in the Aston Marina Rewards section on our website or by calling 01785 819702.