



Food Club Terms & Conditions

1. These terms and conditions, in conjunction with the privacy policy, are applicable across the entire Aston Marina Food Club scheme and any participation is considered as acceptance. Additional terms and conditions may be in place for optional elements of the scheme. Members participating in the optional elements of the scheme will be considered as having accepted the additional terms and conditions.
2. The Food Club account, card, key fobs, coupons, vouchers and points, in whatever form, are issued by and remain the property of Aston Marina Ltd which may, at any time, terminate the scheme or alter or amend the conditions of operation of the scheme.
3. All members of the scheme must be resident in the UK and aged 18 years or over.
4. Members are only entitled to one Food Club account each. Aston Marina Ltd reserves the right to refuse, merge or close additional accounts at any time.
5. Members must register their personal details and keep Aston Marina informed of any changes. Aston Marina cannot be held responsible for any loss of points or vouchers incurred as a result of out of date personal information. New accounts that are not registered within 12 months of first being used and accounts with out of date details that have not been updated for 12 months will be removed and any points or vouchers forfeited.
6. The Food Club card, in whatever form, is not transferable, cannot be copied and can only be used by the member who is named and registered for the card. Food Club key fobs may be used by anyone who is resident at the same registered address.
7. Food Club cards, key fobs, coupons and vouchers remain the responsibility of the Food Club member, as do any security details relating to the account. Aston Marina Ltd cannot be held responsible for any loss arising from the member failing to ensure the safe-keeping of these items.
8. Aston Marina Ltd may decline to issue, withdraw or cancel Food Club accounts, cards, key fobs, coupons, vouchers and points, in whatever form, and / or remove a member from the scheme at any time where there is reasonable belief of:
 - a) any abuse or attempted abuse of the scheme;
 - b) any breach or attempted breach of these terms and conditions and / or those relating to the optional elements of the scheme;
 - c) any behaviour relating to Food Club or Aston Marina Ltd that involves theft, misconduct, abusive or offensive behaviour, or supplying false or misleading information.
9. Food Club cards and key fobs can only be used for purchases from Aston Marina.
10. The scheme is only for personal and consumer use. Food Club cards and key fobs cannot be used for any business transaction or purpose.
11. Food Club accounts, cards, key fobs, coupons, points and vouchers cannot be transferred, bought, sold or in any way traded.
12. Two members who live at and have accounts registered at the same address may join their accounts together. Joint accounts may be split into single accounts by either member and any points accrued will be divided based on the Food Club card or key fobs with which they were originally earned. Aston Marina Ltd will take no responsibility for the allocation of vouchers that have already been issued.
13. Members can choose to leave the scheme at any time. By leaving the scheme members forfeit the right to any points or vouchers already accrued or issued.
14. Members who do not collect any points for 12 months will be removed from the scheme and will need to reapply for new membership should they wish to rejoin.
15. Members must present their Food Club card or key fob at the checkout in order to collect points for a transaction in store. Members who forget to do this may have their points added manually up to 14 days after the transaction upon production of a valid receipt, providing the receipt belongs to the claiming member and is based on their personal spend. Points may only be claimed for up to two receipts per day.
16. Members will be required to quote their Food Club number to collect points on purchases made through any catalogue, phone, partner or online transaction.

17. To be awarded points, members must spend above a certain amount on qualifying products in a single transaction. The amount of points awarded may change and will vary depending on the products bought, the amount spent and where the transaction takes place.
18. Where points can be collected with partners further terms and conditions may apply.
19. Points will not be awarded for non-qualifying products, including mooring fees, fuel of any kind, electricity cards, coal, gas, logs, washing & drying tokens or workshop fees of any kind.in store concessions. Other products may also be excluded from the scheme at the discretion of Aston Marina Ltd.
20. Aston Marina Ltd may set a limit on the number of times points may be awarded for promotional items on which additional points are available. Individual promotions may have different limits as communicated in their purchase conditions. Any participation in promotional offers above and beyond what could objectively be considered consumer behaviour or personal use may be considered as abuse of the scheme.
21. Aston Marina Ltd is entitled to remove points at any time if products are returned for any reason and a full or partial refund of the purchase price is given. This also applies to the exchange of products, unless the exchange is for products with an equivalent points value.
22. Points awarded at the time of the transaction or vouchers already issued may be removed or cancelled if Aston Marina Ltd determines that the points were collected in breach of these terms and conditions or were awarded in error. For the avoidance of doubt, any advice or actions of our staff that is contrary to these terms and conditions will not have the effect of changing these terms and conditions.
23. Points have no value until converted into vouchers at the end of the collection period. The current conversion value of points is one point equals one penny.
24. Aston Marina Ltd is under no obligation to award Food Club points for any reason outside of qualifying transactions.
25. The promoter of Aston Marina Food Club is Aston Marina Limited, C/o A P Webb Plant Hire Ltd, Common Road, Stafford, ST16 3DQ
26. These terms and conditions replace all previous versions, are correct as of May 2011 and shall be governed by and construed in accordance with the laws of England, and any disputes will be decided only by the English courts. Aston Marina Ltd reserves the right to change these, at any time, on reasonable notice for legal, regulatory, business or policy reasons. Members who continue to participate in the scheme following such a change will be considered to have accepted the updated terms and conditions.
27. A person who is not a party to these terms and conditions shall have no right under the Contract (Rights of Third Parties) Act 1999 to enforce any term of these terms and conditions, but this shall not affect any right or remedy of a third party which exists or is available apart from that Act.
28. Due to printing lead times, the terms and conditions in store may not reflect the most recent changes. These are the most up to date terms and conditions.
29. Where indicated, further information can be found online on our [Food](#) Club web page or by calling 01785819702